

Understanding Your New Capital Electric Cooperative Power Bill

Beginning this month, Capital Electric Cooperative has adopted a new billing format in an effort to better serve the membership. This new detailed power bill provides you with more information on your energy consumption in an easier reading format. Follow the numbers for a guide to the new format.

- 1. Account Number:** This is your Capital Electric account number. Use it when you call our office, as it makes it easier for us to locate your information.
Statement Date: This represents the day your statement was printed.
Billing Summary: The Billing Summary shows your payments. For members participating in budget billing, your budget amount due appears here.
- 2. Messages:** Special messages appear here. Those messages may include loan payment reminders, auto-pay updates for those who participate or other important information.
- 3. Service & Meter Reading Details:** This area represents information about the particular metered service by showing the meter number, present and previous reading information, and the dates the meter was read. A second line may appear in reference to an additional heat service or meter exchange.
- 4. Detail of Charges:** This area shows all current charges and credits on your account.
- 5. Consumption History:** This area shows a monthly breakdown of the kilowatt-hours used for the last year. If you have a submeter it will be broken out separately on the graph.
- 6. Return Stub:** The bottom third of your statement is the portion we ask that you mail back with your payment. By including this portion with your payment, you can be assured accurate credit to the proper account. Sign up for optional Automatic Payments on the back.
- 7. Due Date:** This is the date your payment is due. For members participating in the auto-pay program, the amount is deducted around the 20th of the month.

For more information, call 701-223-1513.

We value our Members and continually seek ways to better serve you – our owners!



4111 State Street
PO Box 730
Bismarck, ND 58503
Office: (701) 223-1513
Payments: (877) 853-5928
www.capitalelec.com

Statement Date 11/06/2017
Account Number 1234567
Due Date 11/21/2017

Billing Summary

| | |
|---------------------|----------------------|
| Previous Balance | \$108.00 |
| Payment(s) Received | Thank You! \$-108.00 |
| Balance Forward | \$0.00 |
| Charges | \$108.00 |
| Amount Due | \$108.00 |
| Auto Pay | Do Not Pay |

JOHN DOE
JANE DOE
123 ANY ST
BISMARCK ND 58504-9999



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Message(s) This is your final bill. Please keep us informed of any address changes for Capital Credits. Your total contribution to the Operation Round Up program for year 2017 is \$3.53.

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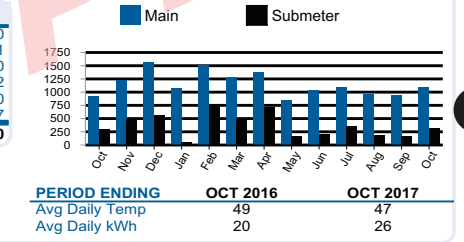
Service Address: 123 ANY ST

| Meter # | Rate Description | From | To | Days | Previous | Present | Mult. | kWh |
|----------|----------------------------|------------|------------|------|----------|---------|-------|------|
| 12345678 | ALL ELEC/GENERAL SERVICE | 10/01/2017 | 10/31/2017 | 30 | 3717 | 4797 | 1 | 1080 |
| 98765432 | DUAL FUEL/SUB-MASTER-RURAL | 09/30/2017 | 10/31/2017 | 31 | 1174 | 1484 | 1 | 310 |

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Detail of Charges

| | |
|-----------------------|---------------------------|
| Monthly Base Charge | \$25.00 |
| Usage Charge | 770 kWh @ \$0.093 \$71.61 |
| Submeter Base Charge | \$3.00 |
| Submeter Usage Charge | 310 kWh @ \$0.042 \$13.02 |
| Water Heater Credit | -\$5.00 |
| Operation Round Up | \$0.37 |
| Total Charges | \$108.00 |



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RETURN BOTTOM PORTION WITH YOUR PAYMENT. PLEASE DO NOT FOLD, STAPLE, TAPE, OR PAPERCLIP.

Capital Electric Cooperative is an equal opportunity provider and employer.

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JOHN DOE
JANE DOE
123 ANY ST
BISMARCK ND 58504-9999
PRIMARY: (701) 555-5555 SECONDARY: (701) 555-7777
EMAIL: johndoe123@youremail.com

Account Number 1234567
Due Date 11/21/2017
Total Due \$108.00
Auto Pay Do Not Pay

See reverse side for payment options

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Please notify us of any changes to your account information below:

CAPITAL ELECTRIC COOPERATIVE, INC.
PO BOX 730
BISMARCK ND 58502-0730

360350001234567000010800000010962110620176