



Prepaid Service Agreement

Applicant Name(s): _____


Service Address: _____

Phone Number: _____ Pay by Phone 4-digit PIN: _____

Would you like text message notifications? Yes No

Email Address: _____

Ways to Pay

Online	Mobile App	Phone	In Person	VanillaDirect*
www.capitalelec.com		1 (800) 24 / 7	7401 Yukon Dr Bismarck, ND 58503	Cash Payments at CVS, Family Dollar, Kum & Go, Walmart, and Dollar General
				*\$1.50 convenience fee will be applied to your payment.

We Accept: Cash, Check, All Major Credit Cards, and Money Orders

The undersigned (hereinafter called the "member") hereby applies for participation in the Prepaid Program offered to members of Capital Electric Cooperative (hereinafter called the "Cooperative") and agrees with the Cooperative to the following terms and conditions:

- The member acknowledges that they are solely responsible to regularly monitor the balance of the prepaid account and understands that electric service will be subject to disconnection without any written notification from the Cooperative to the member once the balance of the account reaches zero (\$0.00).
- If the member changes any of the contact information (i.e. phone number, email address, etc.) provided on this agreement, it is the responsibility of the member to notify the Cooperative of any such changes.
- The member acknowledges that they will not be mailed a monthly statement of electric usage and other applicable fees or charges.
- The member understands that due to the automated nature of the program, the medical and health conditions of any person located at the address where electric service is furnished by the Cooperative or inclement weather conditions or temperatures will not postpone disconnection of electric service.
- The member agrees that they may purchase electricity at any time. Electricity may be purchased online or by telephone 24 hours a day, or during normal business hours at the Cooperative office. If payment is made after the account has reached a zero balance, service will be reconnected after funds have been received and posted to the account.
- The member understands that they will receive alerts (via phone/email/text) regarding their prepaid account(s) and agrees that by disclosing a landline, mobile or other phone number, Capital Electric or its agents or contractors may call the member on that number using an automated pre-recorded telephone dialer and/or that Capital Electric or its agents or contractors can leave a pre-recorded message and/or text message on that number.

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- Any deposit previously paid by the member to the Cooperative will be applied to the member’s outstanding balance at the start of participation in the Prepaid Program and any credit remaining after application of the deposit shall be applied to the member’s prepaid account balance.
- The member shall pay any returned payment and service charges, and further agrees that all such applicable fees are required to be paid in full before any member payments are applied to the balance of the prepaid account or outstanding prepaid amount.
- Prepaid accounts shall not be eligible for payment arrangements with the Cooperative and energy assistance shall not be applied until received as payment on the member’s prepaid account.
- If a member wishes to discontinue prepaid billing, the member may be required to pay a deposit, as established by the Cooperative. Members who were required to participate in the prepaid program are not eligible to pay a deposit to transition to traditional billing.
- If service is to be disconnected and finalized, any credit balance remaining on the prepaid account will be refunded and mailed to the member’s forwarding address.
- The member shall purchase electricity from the Cooperative in accordance with the current and any future rate schedule of the Cooperative on a prepaid basis for the above-referenced account.
- The member understands that the terms and conditions set forth in the member’s Application for Membership/ and or Electric Service continue to apply, in addition to the terms and conditions of this agreement and of the Prepaid Program, subject, however, to any changes set forth in this agreement.
- The member shall pay any applicable fees as fixed by the Cooperative by-laws and the policies, rules and regulations of the board of directors, as may be required for the member to participate in the Prepaid Program.
- The Cooperative reserves the right to remove any member from the Prepaid Program at any time, without consent or notification. The Cooperative reserves the right to modify or terminate this program at any time.

By signing this form, the member acknowledges that they have read and accept the terms and conditions of the Prepaid Service Agreement.

Applicant Signature: _____ **Date:** _____

OFFICE USE ONLY - Account Number _____